

**Request for Information  
Security Information and Event Management Solutions**



**Maine Public Employees Retirement System  
96 Sewall Street  
PO Box 349  
Augusta, ME 04332-0349**

**February 16, 2017**

# **Request for Information Maine Public Employees Retirement System Security Information and Event Management Solutions**

## **Purpose**

The Maine Public Employees Retirement System (MainePERS) is issuing this RFI to ascertain options and offerings currently available in the business market focused on Security Information and Event Management (SIEM) Solutions. The intent of this RFI is to gather information and better understand current industry practices and service options available to MainePERS. MainePERS has posed the questions below in an attempt to understand the services available and the level of maturity of the market.

## **Introduction**

MainePERS is an independent public instrumentality of the State of Maine and is located in Augusta. MainePERS administers retirement programs covering State employees, public school teachers, judges, legislators and employees of municipalities and other public entities. As of June 30, 2015, there were 104,142 active and inactive members; 42,082 monthly annuitants; and the value of the agency's holdings were \$13.07B. In addition to administering these public pension programs, the MainePERS is also responsible for administering several other programs and services to agency's members.

MainePERS manages its services and programs with 106 employees using two campuses with its headquarters located in Augusta and a secondary office in Portland Maine. The Agency also maintains a hot site with real time data replication currently located in Portland, Maine.

## **Current Infrastructure**

MainePERS principally uses servers from Hewlett-Packard (HP), switching and firewalls from Cisco, and some of the leading technology such as virtualization, replication, over 10 TB of storage, and a configuration of components to provide redundancy and real time survivability of a disaster or physical loss of the primary production facility.

## **Purpose for Request for Information**

The purpose of this RFI is to help MainePERS better understand the commercial market's offering of goods and services available to assist the MainePERS with SIEM protection. Specifically, MainePERS is interested in learning about capabilities to analyze security events, correlate multiple items across applications, hosts, network security logs, and to know exactly when an incident has occurred, respond to an incident real-time in an automated fashion, and prevent it from happening again. In addition to network logs, MainePERS is interested having analysis from NetFlow, network packets, and information from disparate sources which is

correlated and analyzed for network security event monitoring, user activity monitoring, and reporting providing integrated advanced threat monitoring capabilities. And, finally, MainePERS is interested in the ability to receive real-time correlation of events, query and analytics for historical analysis and other incident investigation and reporting capabilities.

### Questions to Respondents

1. Please provide general information about your company.
2. Please explain the types of SIEM products offered by your company and include an overview of hardware or software used by your solution.
3. Please describe the following capabilities of your company's product: logging, analysis, log retention, log protection, log forensic, NetFlow, packet capture and analysis, reporting, and executive summary dashboards.
4. Please describe pattern detection capabilities, analytics, establishment of normal traffic and network behavior, and ability to detect and ability to automatically block abnormal behaviors and traffic.
5. What managed security services does your company provide?
6. Please describe any third-party vendor sources available to utilize, manage, and operate your tool on a 24x7x365 Security Operations Center (SOC) basis.
7. Please describe any other products or services not otherwise specified or requested.
8. What changes in the industry does your company foresee for the near future which MainePERS should take into consideration?
9. What are the five most important things MainePERS should consider when planning changing SIEM products and Security Operation Center vendors?

### Description of Information Requested

All vendors with appropriate product offerings and knowledge relating to the requirements described herein are invited to submit a Response to this RFI. The Response should discuss the vendor's capabilities to provide products and assist MainePERS in understanding product offering capabilities. Information provided will be used to assist MainePERS in developing a Request for Proposal to procure products and services.

MainePERS welcomes your comments on commonly available product and service offerings, and any related resources your organization may be able to provide.

Please provide an overview with a general description of your product's capabilities. Please include price range(s) for products and services. Please provide marketing or other related material that would be of value to MainePERS.

The Response should provide straightforward, concise delineation of the Responder's capabilities to serve the needs of MainePERS. Please describe your organization's qualifications and the resources available to draw on to assist MainePERS. It is expected that the Responder will be an experienced vendor with a minimum of five years in business and demonstrable familiarity with Security Information and Event Management solutions.

### **Point of Contact**

#### **Please forward response by mail or email:**

Maine Public Employees Retirement System  
Attention: Joanne De Campos  
96 Sewall Street  
PO Box 349  
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Email: [joanne.decampos@mainepers.org](mailto:joanne.decampos@mainepers.org)

#### **Please forward responses by Monday, March 13, 2017.**

### **Response to RFI Submissions**

MainePERS may contact responders for the purpose of obtaining additional information and may choose to schedule meetings or product demonstrations. All costs associated with any meetings or demonstrations will be responsibility of the Responder.

### **Freedom of Access**

Information and any other communications received from responders are subject to Maine's Freedom of Access law, 1 M.R.S. Ch. 13.